

Maintenance Manual for Neradisplays Products

Thank you for purchasing a product from Neradisplays. To ensure the long-term functionality and reliability of our products, it is important to follow the maintenance instructions below. This manual is designed to help you properly maintain your device and extend its lifespan.

1. General Maintenance Guidelines

1. **Regularity:** Perform regular inspections and maintenance according to the intervals recommended in this manual.
2. **Use of Original Parts:** Always use only original spare parts and accessories.
3. **Safety:** Turn off the device and disconnect it from the power supply during maintenance. Ensure it has cooled down. After completing the maintenance, reconnect the device to the power supply.
4. **Trained Personnel:** All maintenance work should be carried out by qualified personnel. Unauthorized persons must not interfere with the internal electronic and electrical components.



2. Maintenance Instructions

- **Surface Cleaning:**
 - Use a soft cloth and a mild cleaning agent without abrasive components.
 - Never use aggressive chemicals or solvents.

- **Inspection of LED Modules:**
 - Check LEDs for defective parts every 6 months.
 - Replace defective LED modules only with original parts.

- **Display:**
 - Clean the display surface regularly with an anti-static cloth.
 - For heavier soiling, use a mixture of distilled water and isopropyl alcohol in a 9:1 ratio.

- **Cooling:**
 - Ensure that ventilation slots are clean and that airflow is not blocked by dust or other obstructions.

- **Connectors and Cables:**
 - Check the condition of cables and connectors every 3 months. In case of damage, contact authorized customer service.



- **Mechanical Inspection:**

- Check the stability of the structure and tighten all screws.

- **Moving Parts:**

- Lubricate hinges and other moving parts as needed.

3. Recommended Maintenance Intervals

- The following table contains recommended intervals and important maintenance measures to ensure the long service life of your products:

• Product Type	• Inspection Interval	• Recommended Maintenance
• Illuminated Displays	• Every 6 months	• Check LED modules and cables
• Cooling and Freezing Devices	• Every 6 months	• Check cooling system and cables
• Interactive Panels	• Every 6 months	• Software updates, cable inspection
• Advertising Stands	• Annually	• Mechanical inspection, stability check
• Security Cabinets	• Annually	• Lock inspection
• Stands with Moving Parts	• Every 6 months	• Lubrication and inspection



4.Common Issues and Solutions

Problem	Recommended Solution
The electrical device is not working	Check whether the device is connected to the power supply. Also ensure the power cable is properly connected. Always carefully plug in the connectors.
The door does not close properly	Check whether the device is level. If necessary, adjust the feet so that the cabinet is slightly tilted backward.

5. Contact Information

If you need further information or assistance with maintenance, please contact our customer service center:

- **Phone:** +420 727 984 316
- **Email:** servis@neradisplays.cz
- **Website:** www.neradisplays.cz

